

Electronic Explanation of Benefits (EOB)

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THIS IS NOT A BILL

DETAILED CLAIM BREAKDOWN FOR JOHN SAMPLE

Provider: DOCTOR DOCTOR MD
Claim #: 00000041

Date & Type of Service	Amount Billed	Member Discount	Amount Not Covered	Reason Code	Amount Covered	Paid		Patient Responsibility	
						Paid At	What Your Plan Paid	Deductible Amount	Co-pay Amount
01/25-01/25/2019 REHABILITATION OUTPT	\$178.00	\$107.68	\$0.00	RE	\$68.32	80%	\$54.66	\$0.00	\$0.00
01/25-01/25/2019 REHABILITATION OUTPT	\$92.00	\$52.32	\$0.00	RE	\$38.68	80%	\$31.74	\$0.00	\$0.00
01/25-01/25/2019 REHABILITATION OUTPT	\$94.00	\$53.96	\$0.00	RE	\$38.02	80%	\$34.02	\$0.00	\$0.00
TOTALS	\$362.00	\$213.96	\$0.00		\$138.02		\$110.42	\$0.00	\$0.00
Adjustments:					\$0.00				
Other Insurance Paid:					\$0.00		Plan Paid: \$110.42	Amount You May Owe: \$27.58	

Reason Code/Description

RE PROVIDER DISCOUNT. THE PATIENT NOT RESPONSIBLE FOR THIS AMOUNT.

MY SPEND

Deductible Medical - In-Network 2019	\$177.30 Used	\$222.70 Remaining	TOTAL AMOUNT: \$400.00
Out-of-Pocket Medical/Rx - In-Network 2019	\$214.00 Used	\$1786.00 Remaining	TOTAL AMOUNT: \$2,000.00

FAMILY SPEND

Deductible Medical - In-Network 2019	\$862.27 Used	\$337.73 Remaining	TOTAL AMOUNT: \$1,200.00
Out-of-Pocket Medical/Rx - In-Network 2019	\$1774.59 Used	\$4225.01 Remaining	TOTAL AMOUNT: \$6,000.00

For current and up-to-date accumulators, please visit the member portal online at www.accessrga.com



The Explanation of Benefits is a document that is generated when RGA processes a claim submitted by you or your healthcare provider. EOBs can help you better understand how your health plan works. You may be receiving these in the mail, but you can also access them electronically.

Go Paperless

You have the option of getting all your EOBs electronically, which is secure, convenient, and won't clutter up your kitchen counter or dining room table. Here's how...

1. After logging in to the myRGA member portal, click "View Your Claims and Account Balance." Then, under the Quick Links menu, click "Sign Up for Electronic EOBs."
2. Once signed up, you will start receiving EOB notices in your email after you receive healthcare services and your claims are processed. They will be from our vendor, RedCard.com, with the subject line "Your Electronic EOB Has Arrived!"

Access Your EOBs Online, Anytime

1. Go to www.accessrga.com then click the myRGA Member Login button on the top of the page. If this is your first time on the member portal, you will need to register and create an account.
2. Once you log in to the member portal, click "View Your Claims and Account Balance" from the left side of the screen.
3. You will then be brought to a new window that shows your personal benefits and claims information.
4. From the menu on the top of the page, click "Claims."
5. Clicking on any claim number will bring up detailed information about that claim.
6. After you select a claim, to view the EOB, click the "View your Explanation of Benefits" link that is displayed directly above the claim number. A PDF version will open that you can download or print.